

FORBESFIELD

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TERMS & CONDITIONS FAQ'S

THE READY-TO-WEAR FLOWER COLLECTION

hello@forbesfield.co.uk

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Floral Design: Beth Forbes- Simpson



**A Dream-Like and
Atmospheric Edit -
(buttercup yellow
added)**

Here you'll find lots of information about our Ready to Wear Collection as well as our terms of business, frequently asked questions and the small print.

PLEASE READ.....

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made By Through The Woods
We Ran

A Timeless Elegance
Edit (Soft pink added)

What is the Ready-to-Wear Collection?

This collection is quite simply, **beautiful floral designs made accessible and easy to buy** for those special occasions when your standard bunch will not do.

Mainly created with weddings in mind, but many designs are suitable for other celebrations such as dinner, birthday or christening parties, or any event where floral decoration adds mood and joy to the proceedings. Made to the quality and ethos that you would always expect and get from Forbesfield, meaning that the style and feel remains intact, but the buying process is completely simplified. It also means that you can add to your order as and when you want to, so whilst you may begin by buying bouquets and buttonholes for a wedding, you might find that as the day approaches, you would also like to add some vases of flowers or flower crowns etc. **This process puts you completely in control of quantity and budget.**

How Does it Work? / Dates

Please check that we are available on your date before placing your order, by sending us a quick email to hello@forbesfield.co.uk. We prefer at least 10 days notice, however the more notice the better, especially for larger orders. Small weddings and celebrations flowers can often be created at short notice. We will always do our very best to accommodate you. Please add your collection or delivery date in the 'Additional Comments' box when you place your order.

How Does it Work? / Payment

At checkout you choose whether you want to pay in full or make a 20% of the cost of what you want to buy. Either way, this confirms your booking and secures your date. If you choose to pay the 20% deposit payment, we will be in touch via email 6 weeks before your date, confirming that the balance is due, and including an invoice with a secure payment link or BACS details. If your wedding is less than 6 weeks away we request you make payment in full at the time of selecting and buying your designs.

Please note that 20% booking fee is not refundable in the case of cancellation.

Floral Style

We will design for you in our signature Forbesfield house style, using the best seasonal flowers, foliage and textural elements we can source on the week of your wedding or event. The images on our website demonstrate our style of work and what you can expect. We don't ever replicate previous designs and we are always thoughtful about the time of year for flower and foliage content as we move through the seasons. **The collection is based on 4 signature looks** so you can choose the palette that speaks to you and works best with your personal style. All these palettes are illustrated below and you will also see some edits of each palette too give you an idea of how you can change the basic palette up to personalise it so it's perfect for you

1.DREAM-LIKE & ATMOSPHERIC

If you're an untamed, unruly heart then this palette will appeal to you in a big way. This style & palette features rich colour that has depth and serious texture. Think merlot and berry tones, forest and mossy greens, dusty, antiqued pinks and all the tones in between.

2.SILKEN CARAMEL

If you love swooshy grasses and slouchy neutrals then this palette might speak to you best. This style and tonal palette mixes a golden, soft, warmth with refined elegance. It has a feeling of fluidity and luxe with touches of coziness. Think toffee and caramel tones, mixed with clotted creams and gentle putty, blush pinks.

3.HOT-POPPING COLOUR

If you're fun loving, night owls then this palette will most likely appeal to your vivacious natures. This style and palette is contrasting, bright and bold and fizzing with life. It has a feeling of celebration, hot-popping colour and carefree laughing. Think juicy pinks and reds mixed with fuzzy warm peaches and corals, mauves and purples.

4.TIMELESS ELEGANCE

If you love casual but chic and are not swayed by trends, then this palette will appeal to your stylish hearts. This style and palette is an enduring, elegant classic. Think crisp fresh whites, greys and greens finding warmth in the palest blushes and creams.



DREAM-LIKE &
ATMOSPHERIC

Image By Bethan Miller



Image By From The Daisies



Image By Benjamin Wheeler



Image By Bethan Miller





SILKEN
CARAMEL

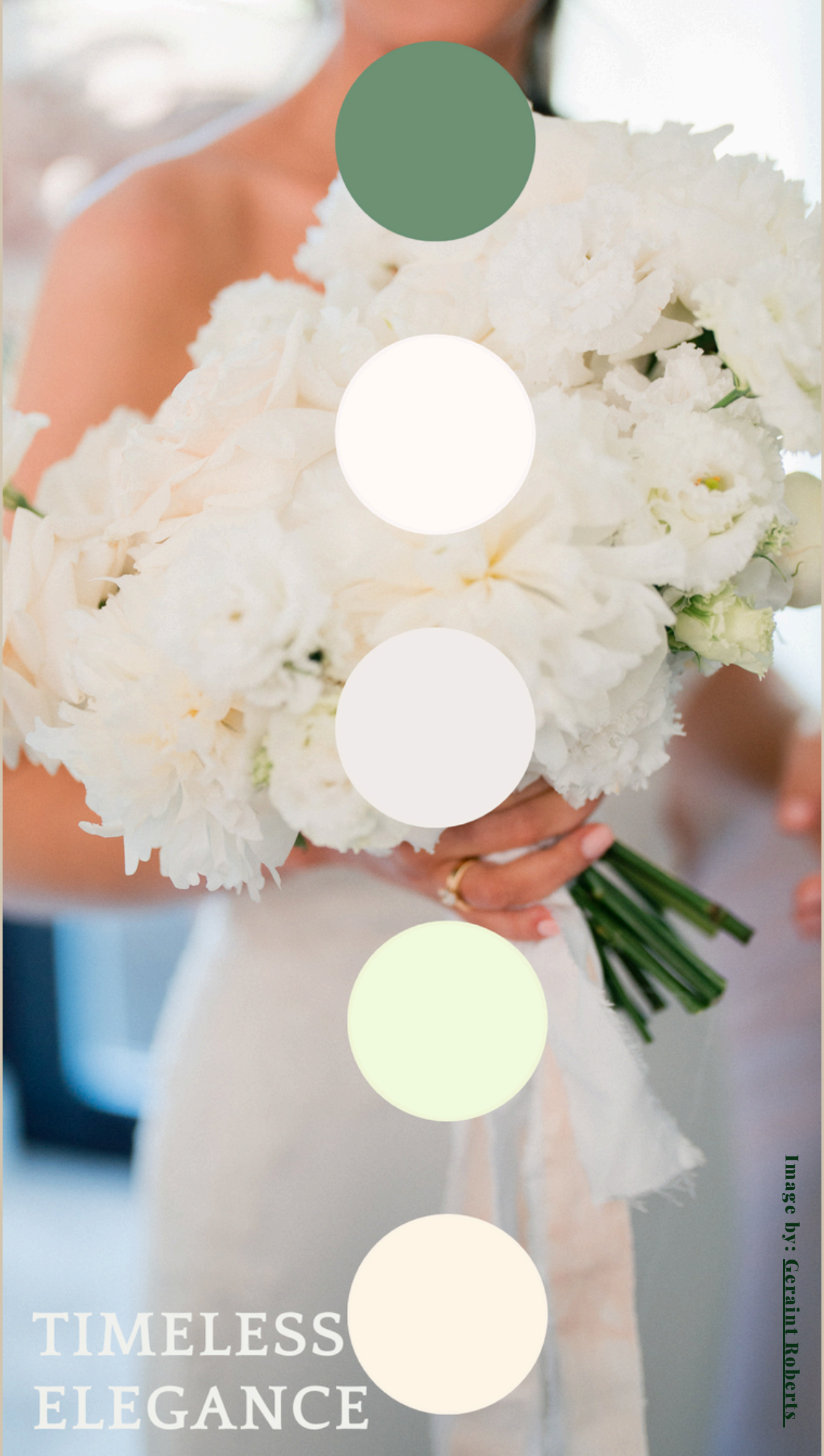
Image By Eran Hill



Image by Bhavna Barrett

HOT POPPING
COLOUR





TIMELESS
ELEGANCE

Image by: [Geraint Roberts](#)





A Silken Caramel Edit (Earthy
Terracotta added)

Adding your Own Colour Choices

Whilst the collection doesn't allow for you to prescribe your own palette entirely, you can of course request to add a certain colour or amp up or tone down any colours so you have a bespoke edit of the palette.

For example, you might like to add some gentle flushes of soft blue to Timeless Grace or tone down the brightness of Hot Popping Colour for a more delicate and muted overall look.

We will happily accommodate these basic additions and edits to give you your dream flowers.

Design Style

All designs are made in our house style which is at its core, organic and elegant. Buying our 'Ready to Wear Collection' designs means that you are buying into our distinctive Forbesfield aesthetic so we are unable to take direction on style terms. But incredibly beautiful flowers are 100% guaranteed.

Delivery and Collection

Your flowers will be prepared and ready for collection from our garden studio at 10 The Grove, CF62 6RD on the morning of your agreed collection date.

If you require delivery (or delivery & set up) please select this option when ordering, and we'll be in touch with you to confirm your additional details and quote for this service.

Please note that the minimum order value for delivery is £100.

Frequently Asked Questions

Is the Ready to Wear Collection a set package?

Not at all; you can pick and choose which designs you want, as many or as few as suits you for your occasion. A floral pick and mix!

Are consultations and calls included in the Ready to Wear Collection?

In order for us to be able to offer this competitively priced fixed option we have to simplify the process as much as possible. So we have removed the consultation, design and quote process, and instead offer these easy-to-order floral designs with fixed prices and dreamy colour palettes for you to choose from, safe in the knowledge that they will be beautifully designed and styled by us.

Can I choose the flower content?

There is an 'Additional Notes' box on the payment page. If there's a particular flower you really love then please mention it there, and we will do our absolute best to include it, so long as it's available at seasonal prices for your date. However, the way we are able to offer these competitively fixed prices is by buying effectively at market, and choosing the best offerings on the week of your wedding or celebration. If your preferred flower is not available within the set budget, or if we believe that the quality is not currently available, we will unfortunately not be able to include it.

What stems, binding or ribbon will you use for the bouquets and buttonholes?

We use high quality fabric ribbon in a colour chosen from your palette, and the binding is usually left with some fluttering tails that tread a mid point between statement and traditional binding. Buttonholes are bound with a narrow fabric ribbon, again in a suitable colour taken from the wider palette.

How much notice is required for booking The Ready to Wear Collection?

We prefer at least 10 days notice to create the designs, however the more notice the better, especially for larger orders. Small weddings and celebrations flowers can often be created at short notice. We will always do our very best to accommodate. you. Please add your collection or delivery date in the 'Additional Comments' box when you place your order.

How will the bouquets arrive?

Your bouquets will arrive packed in boxes with the stems ends wrapped in biodegradable plastic that will contain just enough moisture to keep the flowers fresh until you are ready to use them. Please ensure you keep them stored in a cool place until they are ready to be held. Just before you need them, remove the packaging and make sure you have a hand towel or kitchen roll to hand to dab the ends of the stems, so they do not mark or drip on your your dress.

Do I have to collect my flowers or do you offer a delivery and set up option?

We can absolutely offer delivery and set up for an additional price, just make sure you mention this in the 'Additional Notes' when placing your order, and we will be in touch to get full delivery addresses and details required for the day, along with timings. We can then provide you with an accurate quote.

When should I collect/have my flowers delivered?

Ideally this will be a few hours prior to your event or wedding, so we know they are kept in perfect condition and in a cool environment ready for their big moment. However we also appreciate that sometimes you might want or need to collect further ahead; and collect your flowers the day before. If this is the case we recommend you still remove bouquets from their packaging, and put them in a vase or glass of water overnight until they are needed the next day, so that they can continue to hydrate properly for the longer period of time. Vases of flowers can simply be topped up with clean, cold water and they will be happy drinking overnight.

Do I need to pay in full when ordering The Ready to Wear Collection?

You only need to pay a (non-refundable) booking fee of 20% of the total order cost, when you place your order online, provided your wedding or event is more than six weeks away, This will secure your order and date in our diary. If you choose this option, we will then invoice you for the remaining 80% six weeks prior to your wedding, with full payment required at at very latest four weeks before your wedding or event date. If you are ordering within six weeks or less of your wedding date, we will require payment in full so please ensure you select the correct option at the buying stage.

Once I have placed my order am I able to amend it?

You can make small changes or order additional items up until seven days before your wedding. More extensive changes such as a colour palette or item swaps cannot be accommodated after we have received the final balance of your order (four-six weeks before the wedding date), as we will have already begun the design and flower-ordering process.

What happens with the glassware when I order the vases or bud vases?

The glassware is provided on a hire basis so we will take a security deposit at the point of final invoice and this is refunded once we receive the vases back intact following your wedding or event.

Is it possible to transfer the date if I need to postpone the wedding?

Yes you can, provided we have availability on our diary for your new date.

If the wedding has to be cancelled will I be able to get a full refund?

20% of the cost paid at the time of order is non-refundable. If you cancel your order more than 4 weeks prior to your wedding date, and you have already paid the balance in full, we will make a refund of this balance. No refunds can be given within 4 weeks of your wedding, however, we are more than happy to transfer to an alternative future date.

Can't I just order a gift bouquet from your website and use that as my bridal bouquet?

We would never recommend this route as we would hate for you to be disappointed and we take great pride in what we do so nor would we want to be misrepresented. Wedding bouquets are designed and created in a very specific way, which is vastly different to our standard hand-tied designs. Wedding bouquets are designed to be lighter and much more elegant shape and style with the stems cut shorter so they are more comfortable to hold and carry. They are made to be held rather than made to sit in a vase. Our attention to detail on every bouquet is extensive so they feel wonderful when you carry them and photograph beautifully from any angle.

What if I still have questions can I speak with someone?

Yes, of course. You can email us at hello@forbesfield.co.uk where we will be able to answer any questions.

And Lastly....

Thanks for reading, it's not very exciting but it does give clarity. Now, let's go on with making you the most spectacular flowers and creating a day never to be forgotten.

Warmest wishes



Beth & The Team at Forbesfield

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